



Great Marlow School

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Dear Parents and Carers,

As a group of school leaders in Marlow and the surrounding area, we work collaboratively to further develop the quality of education we provide to the children in our schools, under the title of the Marlow Liaison Group. We meet every half term and at a recent meeting we agreed collectively to communicate an important message to our parents/ carers.

We all believe in working in partnership with parents/ carers to enable our staff to provide the best possible experience for the children in our care. All our schools have a central value at their heart – mutual respect between all members of our school communities.

We understand sometimes parents or carers may be frustrated about issues that arise, and we always do our best to resolve these as effectively as possible. When issues do occur and you need to discuss these with your school, we ask that you are considerate and respectful towards our school staff, who want the same thing that you do – to ensure we are able to give your child the best possible support we can so they can thrive both academically and socially.

Since the pandemic, across all our schools, there has been an increase in inappropriate, confrontational and aggressive communications directed at staff from some parents/ carers, whether by email, on social media, over the phone or in person. In some extreme cases, staff have even been verbally abused.

As school leaders, we have a duty of care to all our staff to ensure they have a welcoming, supportive and safe working environment. It is unacceptable for parents/ carers to behave in this way, and we cannot accept any behaviours which have such a negative impact on the wellbeing of our staff.

You may have seen in the news recently that schools across the country are facing a national teacher recruitment and retention crisis, this is true in this area as well. So, it is even more important than ever to ensure we hold onto our excellent staff and support a good working environment for them.

We are incredibly grateful to the overwhelming majority of parents, carers and friends of our schools who show their appreciation and gratitude on a regular basis. We ask for everyone in our school communities to be respectful in all communications as we all continue to work together to support your children.

Yours faithfully,

The Headteachers

Marlow Schools Liaison Group

Danesfield School

Federation of Holy Trinity and Little Marlow Schools

Foxes Piece School

Great Marlow School

Lane End School

Marlow Church of England Infant School

Sir William Borlase's Grammar School

Spinfield School

St Peter's Catholic Primary School